

# Lebanon

State of the City – September 2013



Mayor Paul Aziz  
Sept 27<sup>th</sup> 2013

# Since January 2013

- New City Council members & Mayor



# City Council Meetings

- Changes in City Council Meetings
  - Changed start time from 7pm to 6pm
  - Roll call votes not needed on every vote
  - Timer to make sure all citizens get their turn to talk
  - The Council is working together, discussing issues and differences with respect



# New City Manager

- Interim City Manager Jon Nelson
- Held extensive Nation wide search
- Held public reception
- Interviewed  
4 candidates
- Dana Hlavac hired  
started August 26<sup>th</sup>



# Administrative

- Eliminated Assistant City Manager Position
- City Manager John Hitt Retired
- City Council Hired Jon Nelson as Interim City Manager
- Hired Dana Hlavac as new City Manager
- Interim Police Chief Stevenson will remain as Interim for 6 months.

# Better Communications

- Created City of Lebanon Communications Policy and Social Media policy, both approved by City Council
- The City Council made better communications at all levels a priority at our annual goal setting meeting



# City Communications Policy

- Ensure the Mayor and City Council are an active and integral part of the overall City Communication Plan.
- Improve City communication to and from Lebanon citizens, businesses and organizations.
- Improve two-way communication within the City organization.

# City Communications Policy

- Enhance and improve community and media relations.
- Increase awareness, interest and participation of the citizens of Lebanon in government goals and activities.
- Increase awareness, interest and participation of City employees in the goals and activities of the City.

# City Communications Policy

- Breakdown feelings of "*us vs. them*" between the City government and the residents of Lebanon, between elected officials and staff and between departments and agencies.



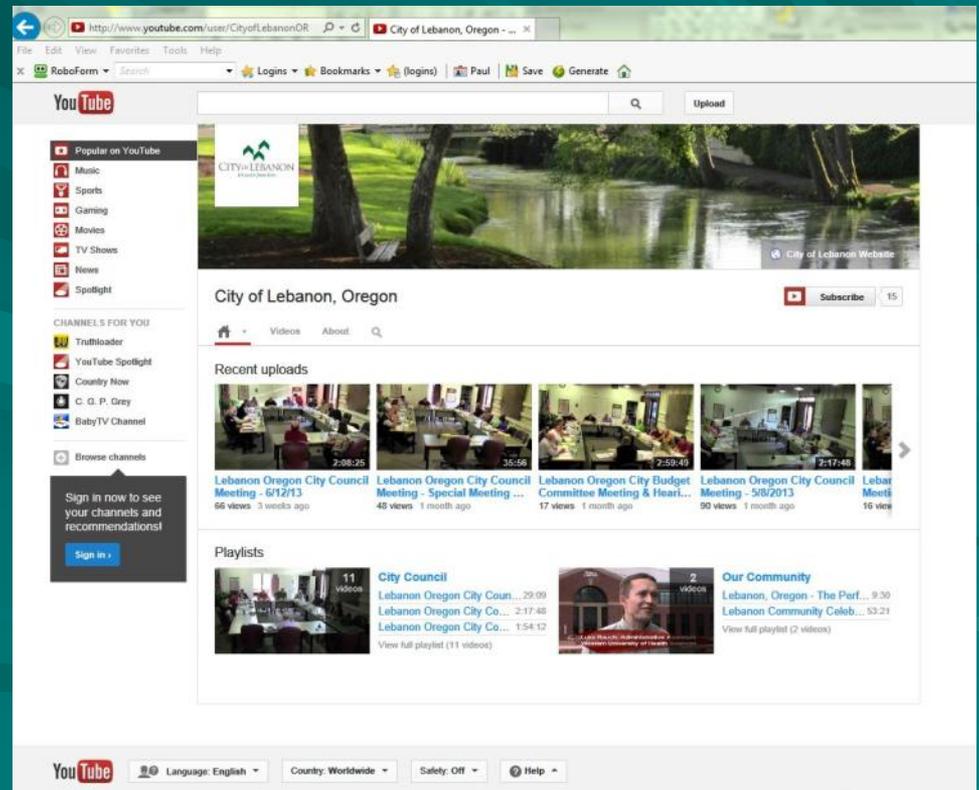
# YouTube

All City Council Meetings recorded and posted on YouTube

■ City YouTube Channel Since Feb 2013

■ 1,096 Views

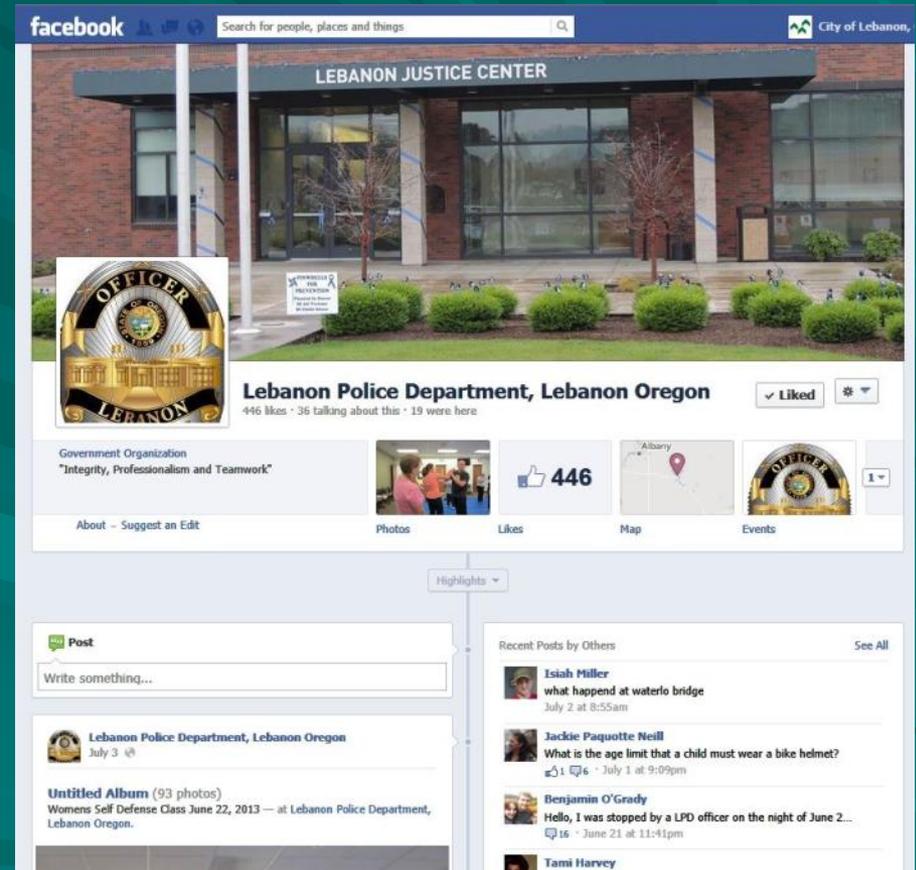
■ 4,458 Mins Watched (74 Hours)



The screenshot shows the YouTube channel page for the City of Lebanon, Oregon. The page features a header with the city's logo and a banner image of a park. Below the header, there is a 'Recent uploads' section with four video thumbnails, each with a title, view count, and upload date. The videos are: 'Lebanon Oregon City Council Meeting - 6/12/13' (66 views, 3 weeks ago), 'Lebanon Oregon City Council Meeting - Special Meeting ...' (48 views, 1 month ago), 'Lebanon Oregon City Budget Committee Meeting & Heari...' (17 views, 1 month ago), and 'Lebanon Oregon City Council Meeting - 5/8/2013' (90 views, 1 month ago). There is also a 'Playlists' section with two playlists: 'City Council' (11 videos) and 'Our Community' (2 videos). The page includes a search bar, an 'Upload' button, and a 'Subscribe' button with a notification bell icon.

# Social Media

- Created City Social Media Policy
- City of Lebanon FaceBook pages
  - City
  - Police Department
  - Library
  - Senior Center



# City of Lebanon Website

- Updating City Website to integrate with Facebook & other features



# City Managers Report

- New detailed Managers Report
  - Department Managers give input
  - Presented at Council and posted on City Website



# Citizen Feedback

- Survey for Water Customers on Billing procedures
  - Provide feedback from citizens on the billing process
- Customer Service Survey
  - How are we doing?
  - On City Website
  - Available at all City Counters

*Did we meet your expectations?*  
Tell us how you feel about the City staff you had contact with:

**Professionalism and Courtesy**  
Were you treated in a professional, courteous and friendly manner by City staff?

Superb   Satisfactory   Needs Improvement

Comment: \_\_\_\_\_

**Knowledge and Helpfulness**  
Did you receive helpful, knowledgeable answers to your questions?

Superb   Satisfactory   Needs Improvement

Comment: \_\_\_\_\_

**Accuracy and Completeness of Information Provided**  
Was the information received complete and accurate?

Superb   Satisfactory   Needs Improvement

Comment: \_\_\_\_\_

**Timeliness**  
Was the information provided or problems resolved in a timely manner?

Superb   Satisfactory   Needs Improvement

Comment: \_\_\_\_\_

# Employee Feedback

- Survey for all City Employees
  - Provide feedback from employees on the good and bad



# No Water Rate Increase

- City Council voted to hold off water rate increase for 2013
  - Will reevaluate when we have better idea of cost of the water treatment plant
  - There may need to be an increase at that time



# Building Activity



## Summary of Building Activity

August 2013 (Calendar Year: January thru August)

Type of Permit	August 2013 # of Permits Issued	2013 Year to Date # of Permits Issued	August 2012 # of Permits Issued	2012 Year to Date # of Permits Issued
Single Family Residence	1	15		3
Two Family Residence		1		
Multi-Family Residence				
Residential Addition/Remodel	4	19	4	22
Residential Accessory Structure	1	13	3	15
Manufactured Dwelling		2		1
Commercial/Industrial		3		2
Commercial/Industrial Addition/Remodel	7	38	6	61
Demolition		4		
Sign	1	10	1	14
Plumbing	10	99	12	76
Mechanical	17	130	11	102
<b>Total Permits</b>	<b>41</b>	<b>334</b>	<b>37</b>	<b>296</b>

# Economic Development Plans

- Work with new City Manager on more Economic Development
- Jamie Bilyeu recently attended week long Economic Development conference
- Main Street Conference in Fall
- City Manager & Staff updating Economic development plan & materials



# LBCC Adv Transportation Center

- LBCC Advanced Transportation  
Technology Center Ribbon Cutting  
October 16th



# Samaritan Conference Center

- Samaritan Health Services Conference Center, Hotel and Healing Garden
- Conference Center will hold first event on October 12<sup>th</sup>
- Healing garden in progress
- Hotel early 2014



# Excursion Train

- Rick Franklin Corp. planning an excursion train
- Utilizing Historic Santiam Travel Station
- Adding siding next to travel station
- Additional parking
- Trips from Lebanon to Sweet home



# Economic Development

- Build on Past Success
- Continue to market our shovel ready sites
- Continue to think “outside the box”
- Vision & Future Planning



# Mayor's Youth Council

- An organization to get youth invested in their community and learn how to participate in local government.
- Had kickoff meeting this month
- High School age Sophomore-Seniors
- Commitment for the school year
- Attend monthly meetings, attending a City Council meeting & community service



# Future Plans

- Continue to improve City Communications
- Work with Chief of Police and other key organizations on comprehensive disaster planning
- Design & Build Water Treatment Plant
- Start planning on replacing City Hall
- Move the City Council Meetings to a more citizen friendly location
- Reinstate old motto “The City that Friendliness Built”

# Topics we are Exploring

- Energy savings
- Weyerhaeuser
- Trucking
- Port/Rail yard
- Distribution
- Microbrewery

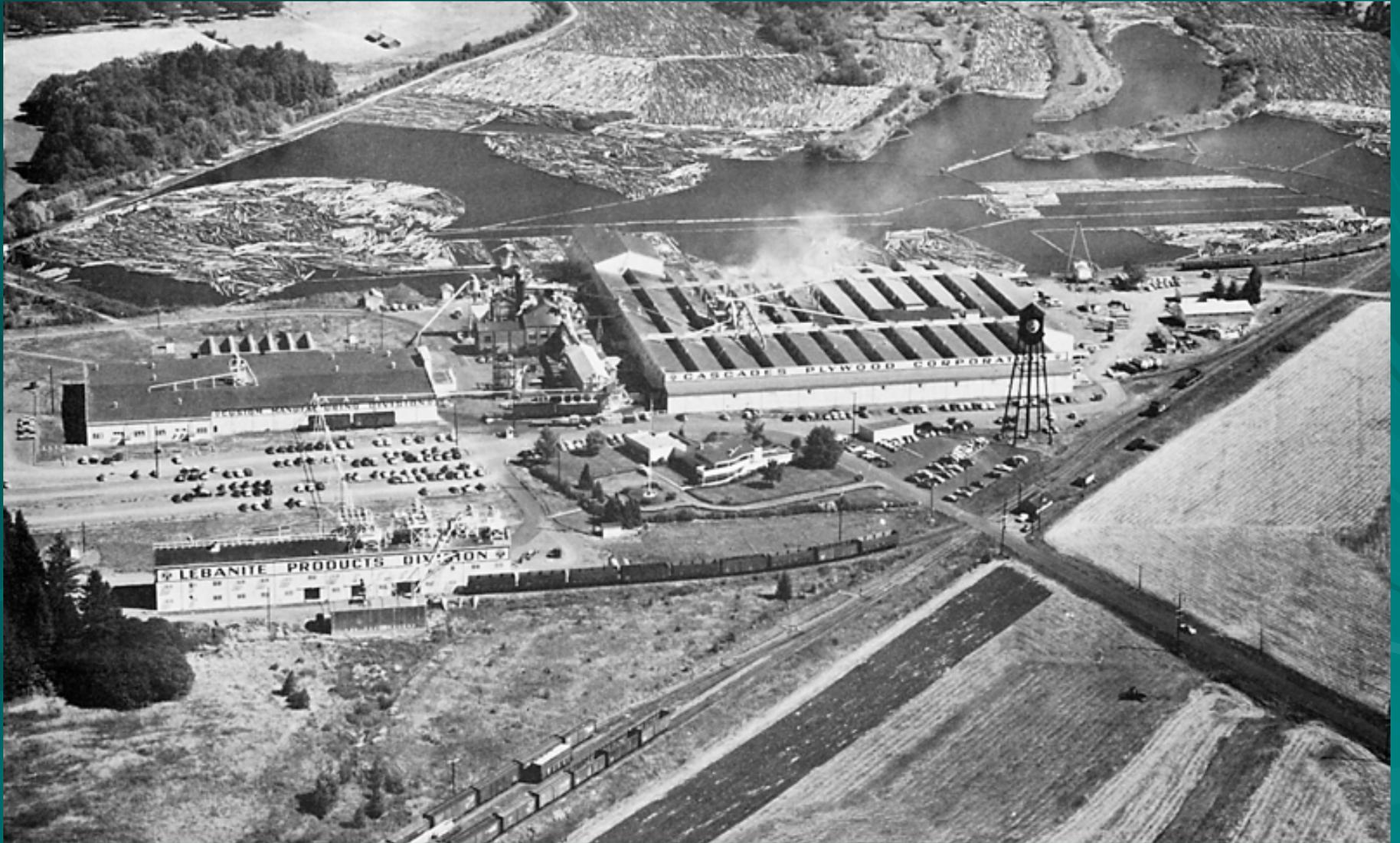


# More Exploring

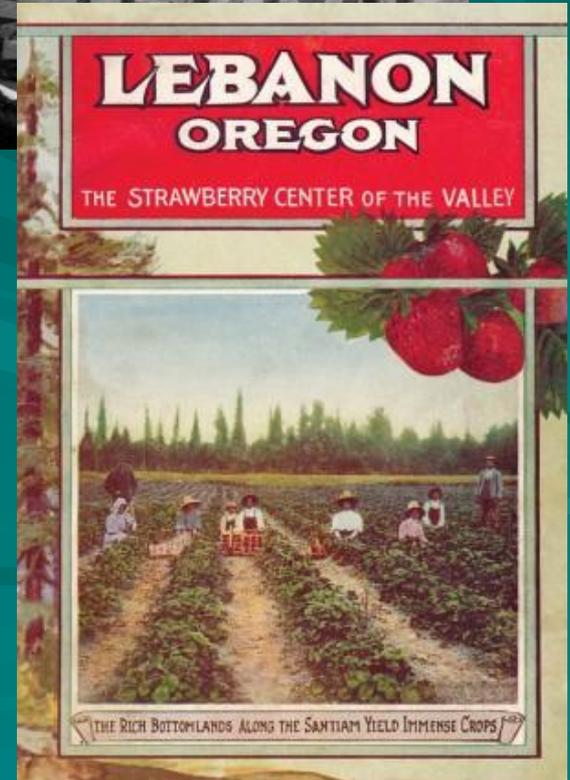
- Retailers (Power Sports – Motorcycles, boats, ATV's, Side-by sides)
- New Water Treatment Plant
- Proactive enforcement of health and safety issues/violations
- Reducing debt structure



# Lebanon's Past...



# Was Great and Memorable...



# ...Lebanon's Future is Exciting!



Lebanon Community Foundation

**Cheadle Lake**

Regional Park

