

## Cost

60+ years old	\$1 one way
Disabled riders	\$1 one way
6 to 59 years old	\$2 one way
5 years old & younger	FREE
Attending Caregivers	FREE

## Bus Tickets

For your convenience, you can purchase bus tickets from the Dial-a-Bus office located at the Lebanon Senior Center, 80 Tangent Street in Lebanon. We offer a bundle of 20 tickets for \$20 and with that you get 1 free bus pass.

## Weather Closures

During inclement weather, listen to the following radio stations for closure information:

- ◆ KSHO 920 AM
- ◆ KGAL 1580 AM
- ◆ KRKT 99.9 FM
- ◆ KXPC 103.7 FM

**Lebanon Senior Center**  
**80 Tangent Street**  
**Lebanon, OR 97355**

## Hours of Operation

Monday through Friday  
8:00 am - 4:00 pm

## Contact Numbers

541-258-4919	Senior Center
541-258-4920	Dial-A-Bus
541-258-4956	FAX

Oregon Relay Service  
TDY 800-735-1232

Kindra Oliver  
Senior Services Director  
koliver@ci.lebanon.or.us  
541-258-4222

**Si se necesita información en  
otro idioma de contacto**

**541-258-4222**



# Dial-a-Bus Transportation Program



**541-258-4920**

# Serving Our Community

Dial-a-Bus is a curb-to-curb transportation service for seniors, people with disabilities, and the general public throughout the City of Lebanon.



**Wheelchair** access is available on Dial-a-Bus. We ask that you be able to get on and off the bus with assistance from a caregiver if unable to on your own.

**Children** 16 years and under must be accompanied by an adult; be restrained in approved safety seats until 40 pounds or reach the upper weight limit for car seat. Infants ride rear facing until they reach both one year of age **AND** 20 pounds; over 40 pounds **OR** who have reached upper weight limit of car seat's harness system, must use a booster seat until they are 4'9" tall **OR** age 8. Riders must provide own car or booster seat.

**Animals** are allowed when confined to a carrier, with exception of Service Animals. The ADA defines a service animal as any guide/signal dog, or other animal trained to provide assistance to an individual with a disability. However, if the animal's behavior poses a direct threat (growling, biting, or snapping) to the health or safety of others, it will not be allowed on the bus.



## Rider Guidelines

- ◆ Make appointments at least 24 hours in advance. Same day rides are accommodated as the schedule allows.
  - ◆ Be looking for the bus 10 minutes before and after your scheduled pick-up time.
  - ◆ Call at least 30 minutes before your pick-up time if you need to cancel your ride.
  - ◆ Have correct payment or ticket ready to give to the driver as you get on the bus.
  - ◆ Wear your seat belt, exceptions with doctor's note.
  - ◆ Please be considerate of other riders as the Dial-a-Bus space will be shared with them.
  - ◆ You must be able to get on and off the bus and into your home, with your purchases, without the assistance of the driver.
  - ◆ No smoking, eating or drinking on bus.
  - ◆ No cell phone usage on bus.
  - ◆ Dial-a-Bus cannot transport persons needing emergency assistance.
- If you have an emergency, please call 911.**

## Bus Operating Hours

Monday through Friday

7:00 am - 4:00 pm

Please leave a message if you get the answering machine and we will return your call promptly.

## Phone Reservation Hours

Monday through Friday

8:00 am - 4:00 pm



## Holiday Closures (no service)

- ◆ New Year's Day
- ◆ Martin Luther King, Jr. Day
- ◆ President's Day
- ◆ Memorial Day
- ◆ Independence Day
- ◆ Labor Day
- ◆ Veteran's Day
- ◆ Thanksgiving Day & Friday
- ◆ Christmas Eve & Christmas Day (or the day after or before if holiday falls on a weekend)

